

# COVID-19 update



Moving to a new normal...

We are pleased to advise we are now fully operational;

We are still following guidelines issued by Optometry Australia and the Dept of Health....

Your safety and well-being is our highest priority...

With this in mind some we maintaining stricter hygiene and disinfecting protocols and for the near future will be maintaining some physical distancing rules.

- As a condition of entry, we ask every person to use the hand sanitiser on the reception desk.
- We have altered our appointment times to allow comprehensive cleaning and sterilisation of eye testing equipment and to minimise the number of people in our shop at any one time.
- Several times a day we are wiping down all surfaces that may have been touched with 75% Isopropyl alcohol and/or Hospital grade disinfectant.
- All frames and sunglasses are washed and cleaned after handling by patients and customers.
- Staff are sanitising and washing their hands before and after each interaction with patients.
- Because of the proximity and nature of an eye test we are asking all patients to wear a mask in the examination room.
- Only the patient will be allowed into the examination room to maintain physical spacing, except where one parent may accompany a minor.
- If you are feeling unwell, please ring us to reschedule your appointment & discuss your needs.  
We are here to help.

If you have any questions or queries please do not hesitate to contact us as we are happy to assist and love having a chat. 😊

Regards

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