

COVID-19 update



Implementing a new normal...

Following guidelines issued by Optometry Australia and the Dept of Health we are gradually moving toward normal services...Your safety and well-being is our highest priority...

With this in mind we have implemented much stricter hygiene and disinfecting protocols and for the near future will be maintaining some physical distancing rules.

- As a condition of entry, we ask every person to use the hand sanitiser on the stand just inside the entrance.
- We have altered our appointment times to allow comprehensive cleaning and sterilisation of eye testing equipment and to minimise the number of people in our shop at any one time.
- Several times a day we are wiping down all surfaces that may have been touched with 75% Isopropyl alcohol and/or Hospital grade disinfectant.
- All frames and sunglasses are thoroughly washed and cleaned after handling by all patients and customers.
- Staff are sanitising and washing their hands before and after each interaction with patients.
- Only the patient will be allowed into the examination room to maintain physical spacing, except where one parent may accompany a minor.
- We ask everyone to maintain 2metre spacing from other customers.
- If you are feeling unwell, please ring us to reschedule your appointment & discuss your needs. We are here to help.

If you have any questions or queries please do not hesitate to contact us as we are happy to assist and love having a chat. 😊

Stay Safe and help us to keep the Territory COVID-19 free.

Regards

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